

Kimdec Electrical Warranty Promise

Thank you for purchasing your Electrical items at Kimdec hair and beauty supplies.

Warranties for electrical products sold by Kimdec Hair and Beauty supplies are **Manufacturer Warranties**.

Kimdec is governed by the Manufacturer's warranty and is in no way obligated to replace items unless specified in the Manufacturer's Warranty. However, Kimdec **PROMISE** to replace the item if the item has a **manufacturer's fault** reported to our office within 7 days from invoice date.

If there is a fault with your Electrical item we **PROMISE** to give you the freedom to choose how you would like to have your item dealt with:

1. Return the item to one of our Kimdec showrooms with your receipt/invoice. We will be happy to return it to the Manufacturer on your behalf, and please allow 30 days turn around. This allows for the item to get sent to the manufacturer for assessment and any repairs/servicing or replacement to be sent back to the showroom.

OR

2. Fill out the warranty card supplied with the item, and send it to the manufacturer with a copy of your receipt so the company have record of your warranty, and you can deal directly with the company

Please be aware that freight costs are not covered by Warranty.

Thank you for your Understanding

The Kimdec team



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